

What is Commissioning? An InCharge certified technician will finalize your charger setup by (a) ensuring correct installation, (b) performing any needed firmware updates, (c) conducting test charges² to verify full operation, and (d) registering the charger on the InControl network, so you can utilize InControl™ charge management software.

IMPORTANT: Do not use your charger(s) until final commissioning is completed. Your charger(s) will not be warrantied until an InCharge certified technician inspects and approves the installation.³

Prior to Commissioning

1. Ensure installation instructions are followed closely.

Manuals can be found at inchargeus.com/manuals.

Note: 3 key things for the installer to be aware of (see manual for details)

- (1) Charger needs proper clearance all around for service access and ventilation.
- (2) Wire and overcurrent protection need to be rated for 125% of max load of charger.
- (3) Free standing chargers must be wired from below. A riser can be purchased if a pad mount is not an option.

2. Submit photos and specify amperage of breaker, wire size and fuses for the installed charger(s) to InCharge.

Your InCharge POC will provide a link where you will need to upload the photos. Once the photos are approved, an InCharge certified technician will be scheduled for the commissioning.

Note: We suggest you provide your installer with the link and the list of photos needed so they can upload the photos at the time of installation.

Required photos:

- | | |
|--|---|
| <input type="checkbox"/> Circuit breaker or fused disconnect | <input type="checkbox"/> Full front view of charger showing clearance |
| <input type="checkbox"/> Wire showing labeled size | <input type="checkbox"/> Full side view of charger showing clearance |
| <input type="checkbox"/> Wire termination inside charger | <input type="checkbox"/> Transformer nameplate (if feeding charger) |

InCharge will not dispatch a technician for final commissioning until the required photos are received for EACH charger showing the installation has been completed correctly.

At Commissioning

1. Meet on-site with the scheduled In Charge certified technician.

Upon completion of the commissioning, the technician will show you how to use the charger.

After Commissioning

1. Look for an email with your InControl login.

An invitation link will be sent following the on-site commissioning appointment. When you log into your InControl dashboard, you will receive training material on how to utilize many features of the platform. If you want more one-on-one training, please contact your InCharge POC for scheduling.

Note: If you have not received the invitation link within 3 business days, please check your junk/spam folder or reach out to your IT department as these emails are often blocked or quarantined by firewalls.

Please contact your InCharge POC if you have any questions.

¹ While these recommendations by InCharge are intended to assist and guide you with your deployment and installation of your new chargers, these are meant only as suggestions. InCharge insists that you do your research and come to your own conclusions, as your say is the final one and InCharge does not accept, and you expressly release InCharge from, any liability for any accidents or damage which arises out of your following of InCharge's recommendations during the installation and final commissioning process.

² In some cases, testing on a vehicle will not be possible

³ DISCLAIMER: Warranty term will start according to the conditions of your contract with InCharge Energy, Inc.